

FEBRUARY 2018

Statewide Provider Training/Orientation Webinars



Sunshine Health is excited to offer the following training opportunities through Relias Learning Management System. You can obtain more information by logging on to <https://www.sunshinehealth.com/newsroom/Sunshine-Health-Providers-Can-Complete-Training-Through-Relias-Learning-Management-System.html>.

How to sign up

- Follow the link by pressing Ctrl + Click over the date below to register for the webinar or enter <https://www.sunshinehealth.com/providers/resources/provider-training.html> in your web browser.
- A webinar invitation will be sent to you via email. Once the invitation is received, click on the link provided in the email to register (this step is required for attendance).
- You will receive a confirmation email with a link and instructions for joining the webinar.
NOTE: Please check junk folder if confirmation is not received.
- When you join the webinar, the call-in telephone number and an attendee passcode will be displayed.

Webinar dates

(Click date to register.)

New Provider Orientation (Noon)

- February: [1](#), [8](#), [13](#), [15](#), [20](#), [22](#), [27](#)

Training highlights

- Sunshine Health overview
- Product overview- Medicaid, Healthy Kids, Ambetter, Allwell
- Partnership and network
- Covered services and expanded benefits
- Prior authorization
- Billing overview
- Provider web portal
- Electronic funds transfer/electronic remittance advice
- Marketing (per AHCA contract)
- Fraud, waste and abuse
- Provider support
- Contact information

Provider Web Portal Training — Medicaid, Ambetter, Allwell (Noon)

- February: [2](#), [9](#), [16](#), [23](#)

- Overview of Sunshine Health web portal
- Helpful provider resources
- How to register/add users and log in to the secure portal
- Account management overview
- Patient eligibility check
- Patient cost-sharing
- Authorizations and claims features
- Reports available to PCPs

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Statewide Provider Training/Orientation Webinars (cont.)

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Ambetter Provider Orientation (Noon)

- February: [14](#)

- Overview of the Affordable Care Act
- The health insurance marketplace
- Verification of eligibility, benefits and cost share
- Specialty referrals
- Prior authorization
- Claim submission
- Claim payment
- Grievances and appeals
- Specialty companies/vendors
- Ambetter website
- Member incentives
- Fraud, waste and abuse
- Contact information

Allwell Provider Orientation (Noon)

- February: [21](#)

- Plan overview
- Membership, benefits and additional services
- Providers and authorizations
- Preventive care and screenings
- Model of care
- Medicare STAR ratings
- CMS mandatory trainings